IS YOUR TEAM OVERWHELMED BY
DATA-RELATED WORKLOAD?

Working hours in the US are decreasing, while work intensity is growing.

Employees are performing more activities than never before, often failing to deliver their best performance.
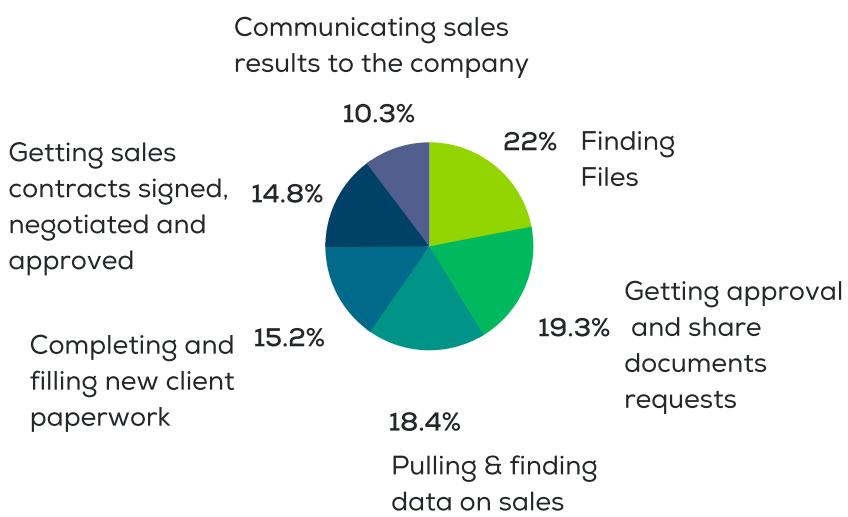
Resource: https://clockify.me/

Money lost per year in the US on repeat tasks
(for companies with 500 employees)

$ **+ $1, 478, 750.00**

| 0 | 500.000 | 1.000.000 | 1.500.000 |

Too many tasks and not enough time?

Common Problems Employees Experience

Communicating sales results to the company
10.3%

22% Finding Files

Getting sales contracts signed, negotiated and approved
14.8%

Completing and filling new client paperwork
15.2%

18.4%
Pulling & finding data on sales

19.3% Getting approval and share documents requests

Productivity lost with recurring tasks

39 % of the time
Perceived time spent on repetitive work across the United States

4: 38 hrs
Time lost on duplicate tasks per week
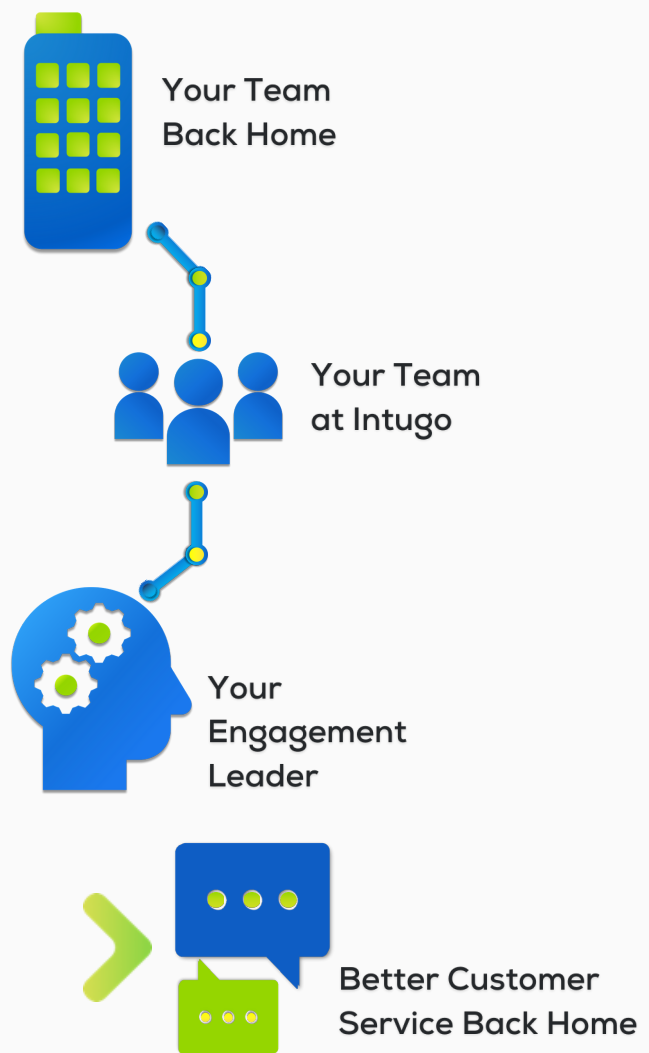
Resource: https://clockify.me/

Engagement Services BPO

Our back-office supports helps free your operation from time-consuming, repeated, and costly tasks.

Manage your time efficiently and stay focused on what you do best!

Your Team Back Home

Your Team at Intugo

Your Engagement Leader

Engagement Services BPO Benefits

Stability, value & productivity
Minimize risks & liabilities
Process Efficiencies
Optimizing your back-office
Maximizing your investment

Better Customer Service Back Home

Your Engagement Leader supporting you in the following activities:

Analyze Back-Office

Workflow Development

Develop & Train Back Office Team

Optimize & Evaluate KPI's

Want to know how to start a Nearshore Operation?

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